


Integrated Managerial System Policy			
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The concept of company DHL Exel Slovakia s.r.o. consists in improvement of quality of work performed by all its employees, overall improvement of the entire process of service provision and arrangement of suitable conditions for environment protection, improvement and enhancement of occupational safety and health protection at work and thus, securing future prosperity of the company.

In order to win the trust of our customers, mainly that of Volkswagen Slovakia, a.s. and to improve the company's managerial system, the management of company DHL Exel Slovakia s. r.o. decided to implement the system in compliance with standards ISO 9001, ISO 14001, OHSAS 18001 in the following core activities:

- Planning and management of logistic activities;
- Implementation of logistic solutions;
- Internal logistics;
- Performance of preliminary installations

With respect to this decision and requirements of standards ISO 9001, ISO 14001, OHSAS 18001, in all the above-listed areas management of DHL Exel Slovakia s. r.o. pledges:

- to improve effectiveness of integrated managerial system trough defining intentions and objectives, including monitoring and measuring of key performance parameters on regular basis;
- to keep meeting the needs and expectations of our customers;
- to prevent any environment pollution;
- to identify and manage substantial impacts of our activities on the environment;
- to prevent any injuries and harm to health;
- comply with relevant legal and other regulations currently in effectiveness, which concern our environmental aspects and our risks in the field of occupational safety and health protection;
- to improve work conditions and adapt them to the employees' needs;
- to control and require compliance with occupational safety and health protection rules;
- to provide and maintain free personal protective work items;
- to inform the employees about the assessed state of the occupational safety and health protection mainly through elimination of risks at the workplaces

The main goal of the company is to improve integrated managerial system on continuous and systematic basis and thus, to restructure gradually the entire economy of the company, make the managerial processes more effective and improve the management's performance.

Every employee and person working on behalf of DHL Exel Slovakia s.r.o shall have an individual responsibility for helping to meet the requirements of this policy.

The entire policy of the Integrated Managerial System of the company shall be implemented in compliance with all safety, hygienic, environmental and other standards and laws concerning operation of the company.

The policy of the Integrated Managerial System has been carried out pursuant to the global quality policy of DHL Supply Chain, environmental policy of DHL Supply chain and Occupational Safety and Health Protection policy of DHL Supply Chain.

February 2, 2011

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Pavel Hendrych
Executive Director